



design and build

customer satisfaction questionnaire

Please can you take the time to complete our questionnaire on the works recently undertaken at your property. This will enable us to monitor all our jobs, making improvements where necessary.

Name :

Job No:

Address:

Table with 2 main columns: CSBD Performance and Importance to You. Each column has sub-columns 1-5. Rows include questions about initial contact, punctuality, work notification, workmanship, time scale, tidiness, and communication.

Additional Comments: